



The Cosmos Co-op. Bank Ltd.

Depository Service Cell

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Investor Complaints Data – March 2025

SN	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved	Pending at the end of the month		Average resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

S N	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April 2024	0	0	0	0
2	May 2024	0	0	0	0
3	June 2024	0	0	0	0
4	July 2024	0	1	1	0
5	August 2024	0	0	0	0
6	September 2024	0	0	0	0
7	October 2024	0	1	1	0
8	November 2024	0	0	0	0
9	December 2024	0	0	0	0
10	January 2025	0	2	2	0
11	February 2025	0	0	0	0
12	March 2025	0	0	0	0
	Grand Total	0	4	4	0

Trend of annual disposal of complaints

S N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	0	2	2	0
2	2021-22	0	0	0	0
3	2022-23	0	6	6	0
4	2023-24	0	6	6	0
5	2024-25	0	4	4	0
	Grand Total	0	18	18	0