



**The Cosmos Co-op. Bank Ltd.
Depository Service Cell**

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Investor Complaints Data – December 2021

SN	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved	Pending at the end of the month		Average resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

S N	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April 2021	0	0	0	0
2	May 2021	0	0	0	0
3	June 2021	0	0	0	0
4	July 2021	0	0	0	0
5	August 2021	0	0	0	0
6	September 2021	0	0	0	0
7	October 2021	0	0	0	0
8	November 2021	0	0	0	0
	Grand Total	0	0	0	0

Trend of annual disposal of complaints

S N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	1	1	0
2	2018-19	0	4	4	0
3	2019-20	0	7	7	0
4	2020-21	0	2	2	0
5	2021-22	0	0	0	0
	Grand Total	0	14	14	0