



**The Cosmos Co-op. Bank Ltd.**

**Depository Service Cell**

Cosmos Tower, Plot No. 6, ICS Colony, Ganeshkhind, University Road Pune – 411007

Ph. No.: 020 – 67086111 to 120 email : [dematcell@cosmosbank.in](mailto:dematcell@cosmosbank.in)

**Investor Complaints Data – August 2023**

SN	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved	Pending at the end of the month		Average resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Trend of monthly disposal of complaints**

S N	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April 2023	0	0	0	0
2	May 2023	0	2	2	0
3	June 2023	0	0	0	0
4	July 2023	0	1	1	0
5	August 2023	0	0	0	0
6	September 2023				
7	October 2023				
8	November 2023				
9	December 2023				
10	January 2024				
11	February 2024				
12	March 2024				
	<b>Grand Total</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>

**Trend of annual disposal of complaints**

S N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	1	1	0
2	2018-19	0	4	4	0
3	2019-20	0	7	7	0
4	2020-21	0	2	2	0
5	2021-22	0	0	0	0
6	2022-23	0	6	6	0
	<b>Grand Total</b>	<b>0</b>	<b>20</b>	<b>20</b>	<b>0</b>