



The Cosmos Co-op. Bank Ltd.

Depository Service Cell

Cosmos Tower, Plot No. 6, ICS Colony, Ganeshkhind, University Road Pune – 411007

Ph. No.: 020 – 67086111 to 120 email : dematcell@cosmosbank.in

Investor Complaints Data – February 2023

SN	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved	Pending at the end of the month		Average resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

S N	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April 2022	0	0	0	0
2	May 2022	0	1	1	0
3	June 2022	0	1	1	0
4	July 2022	0	0	0	0
5	August 2022	0	0	0	0
6	September 2022	0	1	1	0
7	October 2022	0	0	0	0
8	November 2022	0	0	0	0
9	December 2022	0	0	0	0
10	January 2023	0	0	0	0
11	February 2023	0	0	0	0
12	March 2023				
	Grand Total	0	3	3	0

Trend of annual disposal of complaints

S N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	1	1	0
2	2018-19	0	4	4	0
3	2019-20	0	7	7	0
4	2020-21	0	2	2	0
5	2021-22	0	0	0	0
	Grand Total	0	14	14	0